Performance Indicator Results Half Year 2009/10

How to interpret the performance report

Performance is shown as a comparison to the half year target. A tolerance is set for each indicator, allowing performance to be shown as on target even if it is below target by 10 percent.

The following symbols are used.

- The Green Star shows that performance is better than target
- The Blue Circle shows that performance is on target, within the tolerance
- The Red Triangle warns that performance is below target by more than 10%

- ✓ The green tick indicates that the half year figure for 2009/10 is better than the half year figure for 2008/09
- ➡ The black arrow indicates that there is no change between the half year figures for 2008/09 and 2009/10
- × The red cross indicates that the half year figure for 2009/10 is worse than the half year figure for 2008/09

Actual recorded figure for Quarter Two

Accumulative figure for the year to date

Symbol to show if indicator is on target

Symbol to show if indicator is above or below 08/09 half year figure

Any comments to explain performance

	Year End 08/09	Actual Q1 09/10	Actual Q2 09/10	Half Year	Performance Half Year	Target Half Year	Target Annual 09/10	Compared to 08/09 half year figure	Q2 Commentary
LPI HO5 % of responsive repairs completed within target timescales									